Dorset Council People and Health Scrutiny Committee Young Peoples Mental Health Services Presentation





### **CYP MH and experiences of CYP and families**



- 50% of mental health problems develop by age 14 and 75% by the age of 24
- 42% of children aged 5– 10 years and 49% of young people aged 11–15 years, who have been in care, develop mental health problems. This is significantly higher than their peers who have not been in care.
- 36% of children and young people (CYP) with learning disabilities experience mental health problems.
- The NHS currently funds Mental Health Services to support 45% of young people who have diagnosable mental health conditions
- NHS Targets; increased access to 100% of prevalent population, 24/7 crisis response, waiting time targets for Eating Disorder services, CAMHS up to 25, MHSTs rolled out to all schools.

- "We just know that getting help is going to be hard"
- "We just want somewhere to go, be seen quickly when things are bad, there is nowhere other than A&E"
- "I'm a mum but I end up coordinating the services that should be coordinating themselves to help us"
- "Long waits are the norm and we can't expect anything different, that is how it is"
- " When things are bad with my daughter we just go out in the car and drive all night ending up at MacDonalds because at least it is open"
- "Your daughter's attempted suicides will not get you any faster up the IAPT waiting list "

### **Local Transformation Programme**



- Local Transformation started 2016
- Progress made in 2020 view seeking Your Mind Your Say which explored whether work to date had made a difference
- 2020 Covid 19 Pandemic
- 2022 The Pandemic's impact on an already stressed CYP MH system
- 2023 Started the Your Mind Your Say Project in the context of Thrive not just NHS services but across the system



### Thriving





Getting<br/>AdviceGetting<br/>HelpGetting<br/>Risk<br/>SupportGetting<br/>More<br/>Help

Those whose current need is support in maintaining wellbeing through prevention and health promotion.

The thriving group is described as those who are experiencing the usual challenges of life but do not need the individualised support/care around their mental health needs.

YP in this grouping are recognised to be particularly vulnerable due to a range of social factors (poverty, neglect, poor education), environmental factors (discrimination, gender and social inequalities) and individual factors (e.g. LD, neurodivergence, physical health problem)

According to the model – this is approximately 80% of YP

The system should try to systematically address the variables that place these YP at risk and ensure they have access to prevention and promotion strategies.

### **THRIVE Getting Advice / Coping across system**



- Active Monitoring Dorset MIND
- I can Problem Solve early years and primary aged children evidence-based programme that helps CYP to grow in confidence and ability to work through questions
- BRAVE is an evidence-based approach to supporting young people towards good emotional and mental wellbeing with a guided programme of CBT based online support
- Attachment Friendly Schools a whole school approach to developing a relationship-based approach to teaching and learning.
- Schools' pastoral and counselling support linked to ed psychologists
- Youth health champions & peer support training
- VCSE offer of advice and guidance varied across +'
- Discovery Project mental health recovery edu activity-based learning to help CYP understan skills that enable them to manage their own
- Duke of Edinburgh scheme
- Knowledge Hub

 Those who need advice and signposting and support around self-management.

Getting Advice

- Within this grouping are children and young people adjusting to life's circumstances where the best intervention is within the community with support around self-management.
- This group can also include those with chronic, fluctuating or ongoing severe difficulties for which they are choosing to manage their own health and/or are on the road to recovery.

### **THRIVE Getting Help**





- This grouping describes CYP and families who would benefit from goals-based, focused and time limited interventions and programmes of support with clear aims and methods for assessing whether these aims have been achieved.
- Interventions are not necessarily delivered by a trained mental health provider, but may be provided by a range of people who can provide targeted, outcomes focused help to address the specific mental health issue.
- Emphasis is placed on ending an intervention if it is not felt to be working.
- Interventions are characterised by an explicit shared understanding from the outset of:
  - What a successful outcome looks like
  - How likely this is to occur by a specific date
  - What would happen if not achieved.

- Gateway Service pan Dorset access to assess & brief intervention within 4 weeks under review
- Parent Infant attachment offer limited to children up to 2 years
- FLASH families learning about self-harm training fund 3-year test of concept to widen access to the training
- Educational psychology support schools to identify and overcome barriers to learning including emotional wellbeing and mental health
- MHST in Schools 50% coverage by end of March 2023
- Kooth online counselling
- Chat Health text messaging advice and answers to questions
- Child Development Centre Paediatrician Services (UHD & DCH)
- VCSE offer e.g. equine therapy, activity-based support e.g. kayaking, peer support, sports-based activity, counselling & support
- School Nursing team health advice and support

## **THRIVE Getting More Help**



- This is not conceptually different from Getting Help it is a separate grouping because there is a small number of individuals who need extensive resource allocation and particular attention and co-ordination from those providing services across the locality.
- This grouping is often relevant for children who have overlapping needs that means they may require greater input e.g., ASD, ADHD, major trauma/attachment needs
- Allocation threshold that defines the resource allocation to this group is defined by the community services. These families would also benefit from focused and evidence-based interventions, though likely a more extensive plan to involve a range of agencies.
- There is no specific rule for deciding on this grouping, but frequent indicators that it would be appropriate are:
  - The CYP is unable to participate in daily activities in at least one context (home, school, social)
  - They need constant supervision because they are no longer managing self-care e.g., hygiene, diet
  - They experience distress daily

- CAMHS Core offer including NDAC serious / complex mental health diagnosis
- Intellectual Disabilities CAMHS (ID CAMHS)
- Educational Psychology
- Paediatrician teams east (child development centre) & west

#### **In Progress**

- Neurodevelopmental review (All Age) assessment/diagnosis, support, training, information
- CYP Respite offer (LD & Autism) BCP led

#### To Do

- Transform CYP MH offer to include access for up to age 25, expand the early help offer and where needed the therapeutic offer,
- To be developed at a neighbourhood / place level
- Gap for 16-17 yrs olds in east (neurodevelopmental assessment)



### **THRIVE Getting Risk Support**



- What is being provided is in managing risk ONLY in the context of high concerns but lack of any therapeutic progress.
- CYP in this grouping may have had some or many of the difficulties outlined in the GH and GMH groupings, BUT despite extensive input they or their family are currently unable to make use of the help offered/available AND they remain a risk to self or others.
- CYP in this grouping may routinely go into crisis but are unable to make use of the offered help or the help has not been able to make a difference.
- CYP in this grouping are likely to have had contact from multi-agency input e.g., social care, youth justice.

#### Operational but limited capacity currently

- CYP Psych liaison within acute hospitals
- Crisis workers within core CAMHS teams
- Closer 2 Home Provider Collaborative
- Connection 24/7 Crisis line
- The Harbour in Dorset

#### In progress

- Dorset CYP Crisis Intensive Home treatment service business case approved
- Capital EOI for CYP sanctuary and CYP Retreat submitted
- CYP Respite offer (LD & Autism) BCP led

#### To Do

- Develop Crisis Model 7-day service
- Integrated health & social care offer
- Residential respite CYP sanctuary tier 3.5 type offer
- CYP Crisis Cafes
- Co-produce CYP Keyworker as part of Crisis Model (e.g. care navigation)
- Dynamic Support Register
- Review Children in Care Health offer across Dorset likely to be place driven

### Your Mind Your Say CYP MH Transformation themes from 2020



All services are trauma informed so never adding to CYP adverse experience – do no harm

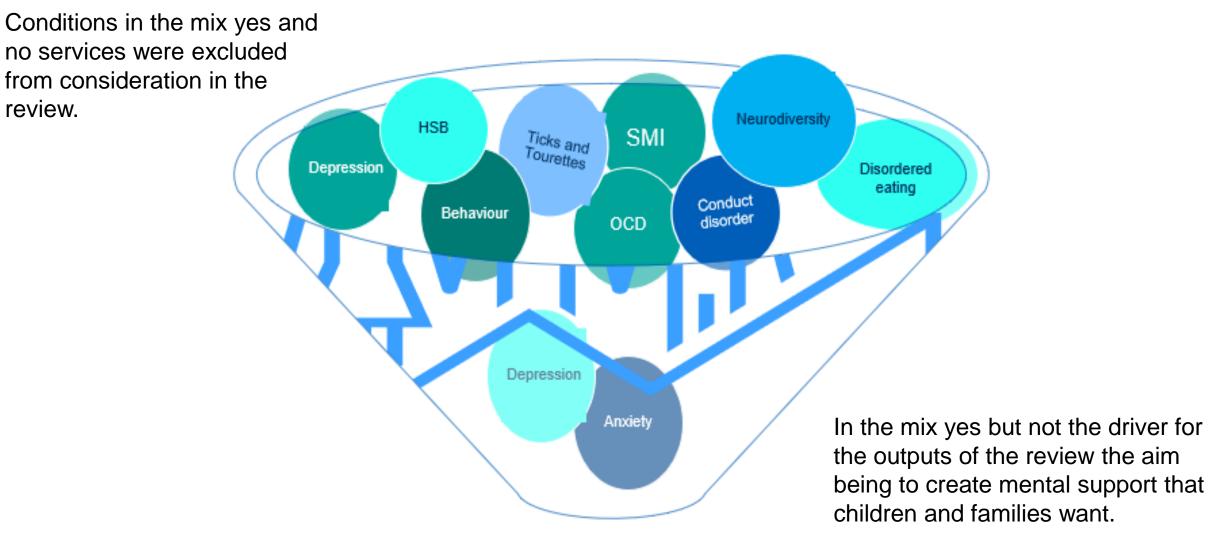
CAMHS/NHS expertise shared across the system and much earlier Overtly aim to support children and young people who are most at risk including Neuro Diversity

Help earlier not just from NHS or Councils but wherever possible to prevent the need for acute intervention

Building resilience in individuals, families and communities

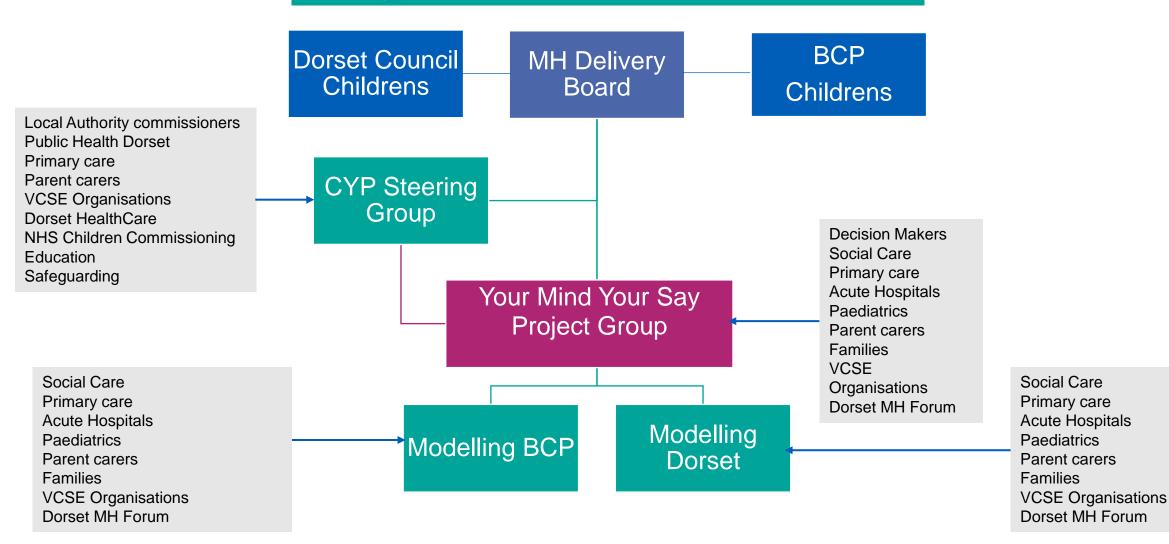
### In the mix





### **CYP MH Transformation Partners**

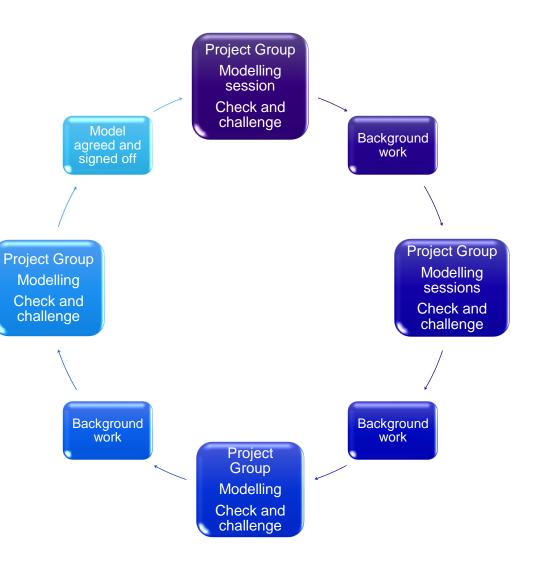
#### System Partnership Executive Level Approval



### **Project rhythm**

Starting 30 March - 13 July 2023

- Fully coproduced in design of the project and
- Each of the model design groups have had between 80-100 attendees.
- The project group also has around 40-50 people.





#### **Background work**

- Engagement with partners
- Refining the model as the work progresses
- Building business case/s
- Addressing concerns/challenges
- Reporting to various boards and partnerships
- Sign off

#### After model is agreed

- Staff consultation
- Service specification developed
- Some components operational April 2024

### Your Mind Your Say CYP MH assumptions/boundaries



Current NHS funding to be used to reconfigure if the emergent model requires it for example making the current workforce more agile, working in different settings with different partners. Additional funding will be needed to meet the 60% gap and this additional funding support the development of early help model e.g. crisis cafes, MH support in schools, primary care etc, youth centres

NHS Services are part of the whole CYP MH Service offer and so will be redesigned in the system context for example family hubs Partnerships across the system with Local Authorities and other organisations to be welcomed and a case to be made for funding for partners as needed

### **Project non-negotiables 2023**



- 1. Children and families at the very centre
- 2. Coproduced model with CYP and families creating together a model that works for families
- 3. Create new branding for CYP MH Support
- 4. Families to have more control
- 5. Services to trust that families know what they need
- 6. Help available much sooner, where CYP are already such as school in communities
- 7. Fast access to help, right time, right place, right type
- 8. Effective and inclusive for CYP who have autism and or learning disabilities
- 9. No wrong door and no barriers/thresholds to accessing help
- 10. Joint funding shared budget one pot
- 11. Integrated and multi-disciplinary
- 12. VCSE part of the partnership not a bolt on
- 13. Invest where the need is

### **Project Non-negotiables**



Children and families at the centre, and design of service coproduced with CYP and Families creating a model that families and young people want

Families to be trusted and have more control in relation to the type of support they can access

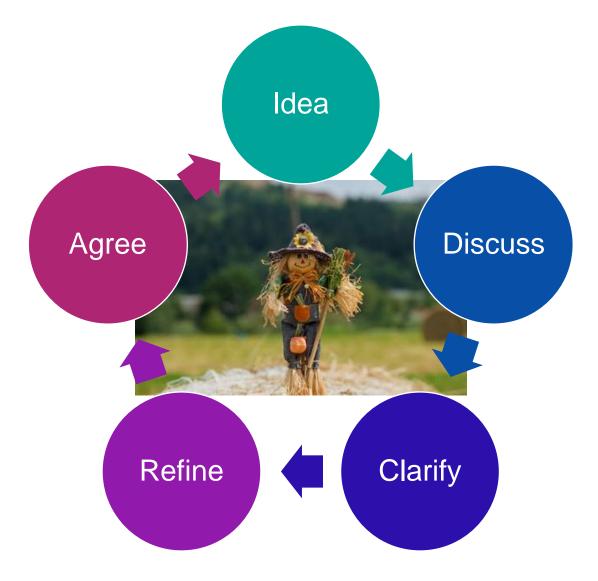
Help and support available much sooner, in the places CYP are, in communities, in schools, in GPs/primary care. Immediate access to help when heading towards or in crisis.

No wrong referral, integrated, very few if any thresholds/barriers to accessing help and fully inclusive for any young person who needs support.

Services properly invested in to meet the level of need and anticipated need and single agreed funding pot ending argument

### Your Mind Your Say – Straw Man





### **HUB and Spoke**

#### Interdependencies

- Autism review outcomes

   e.g., keyworker in the hub,
   use of Dynamic Support
   register
- Mental Health Integrated Community Care review (Adult MH Transformation)
- Family hub development





- More MH support in Schools in primary care and in other settings where young people are
- Access to help when a MH issue first occurs rather than when someone becomes very unwell
- Crisis support developed locally in vicinity of hubs
- Possibly not C2H as is
- Systemic and dialogic practice with whole families
- Parental mental health
- Work across all Thrive areas but especially in the advice and getting help quadrants



# NHS

Co-located professionals in the hub with shared budgets so no need for arguments

VCSE

Early conversation themes

- Integration
- Co-located and multidisciplinary
- Family hubs and model as delivery mechanism for early help and entry to other types of help
- Partnerships between LA, NHS and VCSE
- Early help and advice and support
- More help in schools
- No wrong referral
- Immediate access to crisis support in café style spaces
- Immediate access to NHS crisis support
- Residential crisis support (not hospital)

#### NHS What people families want Dorset Transparency when Service to work Different entry there might be a bit of around the family points but none Parents and carers waiting time and wherever possible wrong support whilst waiting and young people Choice and viewed as equal No referral or 0 control for partners threshold families **Truly integrated** $\bigcirc$ barriers 0 NHS, LA VCSE D Expertise Integrated and brought in when () $\bigcirc$ multi-agency needed Choice about Proper clarity to D support and 0 $\bigcirc$ manage treatment, expectations Guidance, $\bigcirc$ $\bigcirc$ navigation and No one needs to support 000 keep re telling their story $\bigcirc$ О. $\bigcirc$ 0 0 Young person and family $\bigcirc$ $\bigcirc$ Central greeting can return to the service More support as needed without and information Adviće, intensity if place referral information and needed guidance



### Early help for young people and families

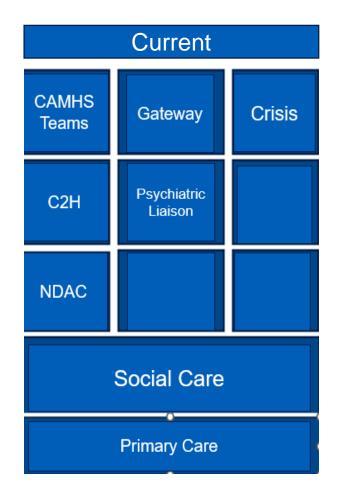
- Help in schools build on the MHST offer, one new MHST promised by NHSE, increase the support working with schools that do not have an MHST at this point for example fund posts in schools that can link with the MHSTs then blend with the MHSTs as these are rolled out
- Help in GP and primary care settings based on the PCN need and ambition. This will include active monitoring or MH Practitioner on site linked to CAMHS etc or social prescribers for young people dependent on needs identified by various PCNs
- Develop at least two "Crisis Cafes"- quickly to test the concept and shape the crisis pathways for young people based on need.
- Develop Multi agency integrated welcome hub/SPOA create fully integrated and multidisciplinary in Dorset and BCP including NHS, VCSE and Local Authority staff, admin navigators/wellbeing practitioners etc
- **Restructure the core CAMHS** services to enable them to work into the family hubs and community/neighbourhood teams
- Align the development with the Community and Neighbourhood work in primary care as provides a vehicle for delivery alongside family hubs

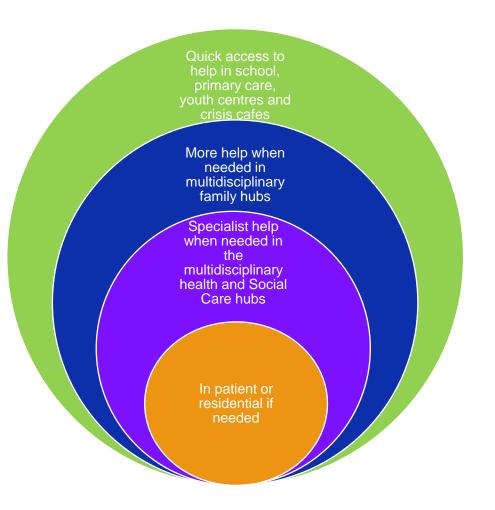
#### Linked project critical to system and for system investment

Develop a residential space for CYP who have complexity in their levels of need

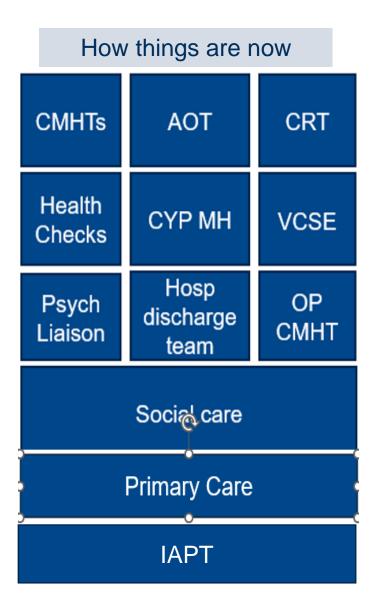
### **Before and after**

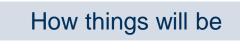


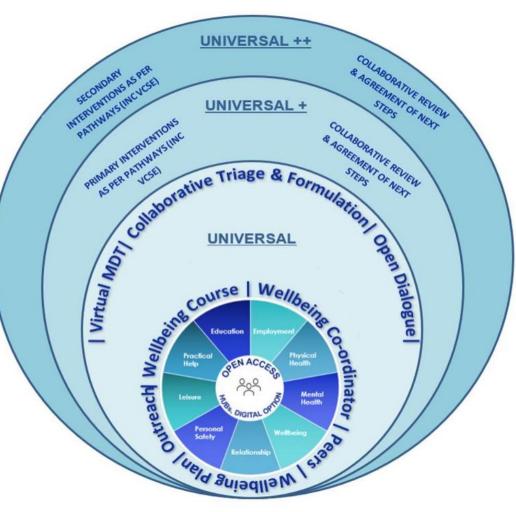






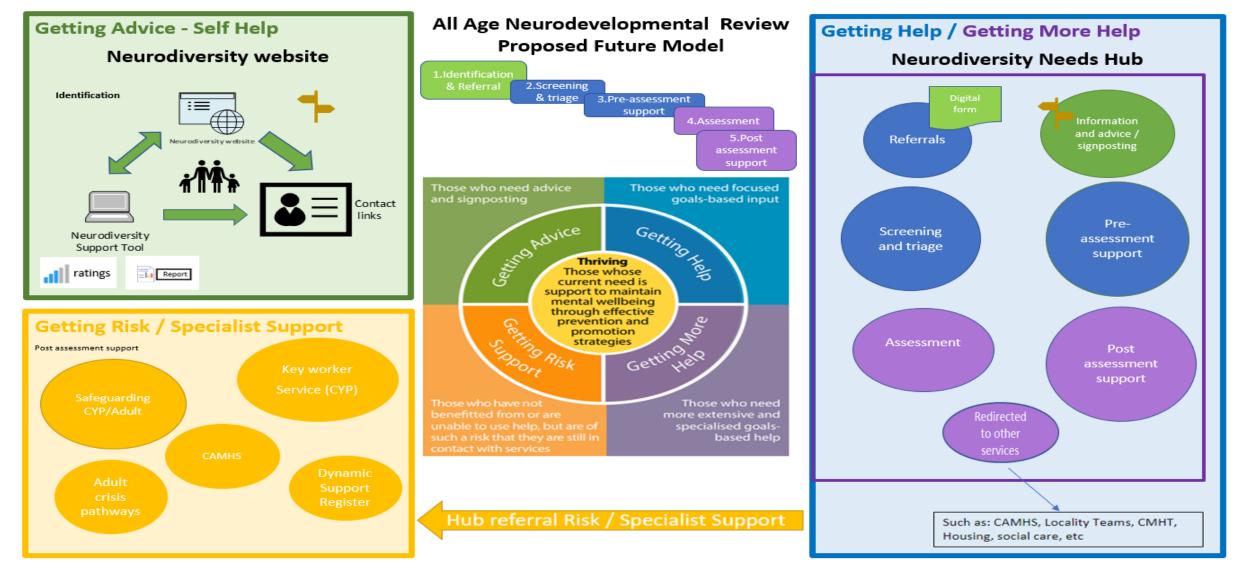






### All Age - Neuro Diversity Review – New model

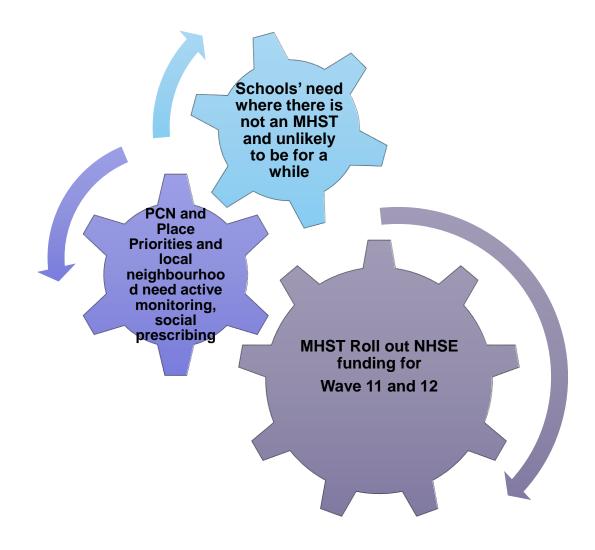




#### The model in reality – doable and meeting the critical success factors



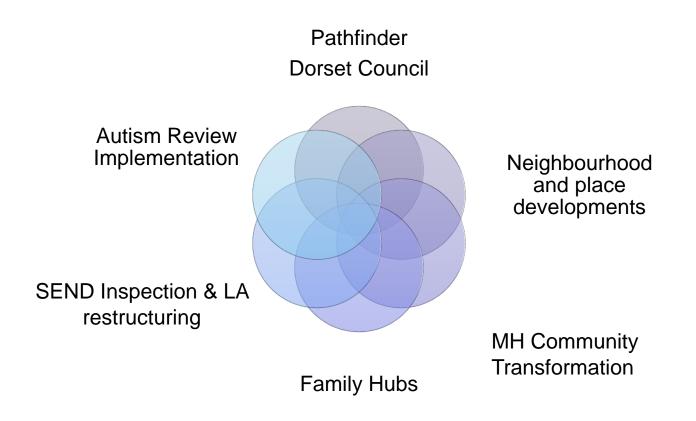
- Develop and build the early help workforce
- Help in schools build on the MHST offer, increase the support working with schools that do not have an MHST at this point for example fund posts in schools that can link with the MHSTs then blend with the MHSTs as these are rolled out
- Help in GP and primary care settings based on the PCN need and ambition so could be active monitoring or MH Practitioner or social prescribers on site linked to CAMHS etc
- Develop at least two "Crisis Cafes" based on what is known about need, age range and local area hot spots



#### The model in reality – doable and meeting the critical success factors



- Create integrated community and neighbourhood teams and co-locate i.e. MH and Social Care, Primary Care working around the family, together
- Align the development of these with the Community and Neighbourhood work in primary care as provides a vehicle for delivery
- Develop Multi agency welcome hub/SPOA, fully integrated and multidisciplinary in Dorset and BCP including NHS, VCSE and LA staff

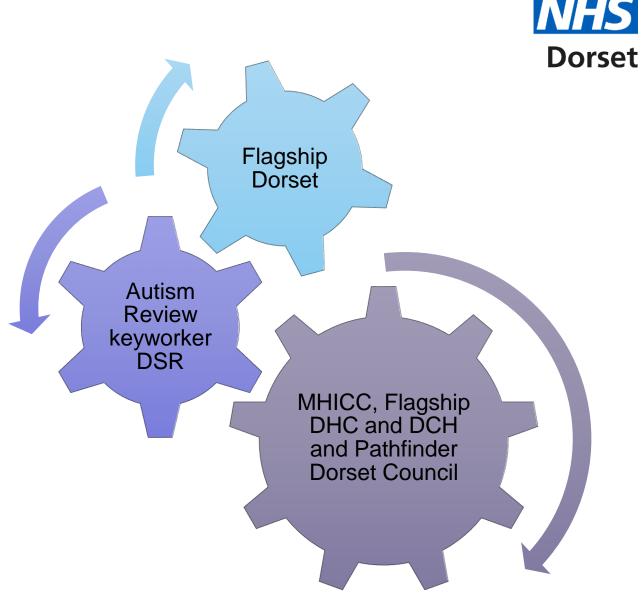


#### The model in reality – doable and meeting the critical success factors

Develop a residential crisis space for CYP who have a range of complexities in their lives

System investment and commitment to a small group of families that have a complex range of needs

Proportionate universalism





#### Early help for young people and families

- 18 Primary care networks with varied numbers of CYP
- 18 family hubs that are not far off in alignment with PCNs some physical some virtual
- 300 educational establishments schools, colleges, universities, pupil referral and specialist provision (MHSTs have about 50% coverages to date)
- Youth centres and VCSE youth organisations
- Neighbourhood and community developments in primary care



Headlines	Numbers DiiS as data source	Notes re number of CYP in MH need
Dorset Total 0–25-year-olds	203,831	Total CYP in Dorset and BCP 0-25
BCP	120,856 = 59.29%	Total CYP people in BCP
Dorset	82,903 = 40.67%	Total of CYP people Dorset
THRIVE assumption 20% in need	40,766	Total CYP across Dorset assuming 80% Thriving
BCP	<mark>24,170</mark>	Total CYP in BCP assuming 80% Thriving
Dorset	16,579	Total CYP in Dorset assuming 80% Thriving
1 in 6 MH need =16.67%	33,978	Total CYP assuming 1 in 6 have a MH need
BCP	<mark>20,145</mark>	Total CYP in BCP assuming 1 in 6 have a MH need
Dorset	13,818	Total CYP in Dorset assuming 1 in 6 have a MH need



### PCN populations 0–25-year-old young people one in six with some mental health need

BCP PCNs			Dorset PCNs		
PCN	Total pop	MH Need	PCN	Total Pop	MH Need
North Bournemouth	21,555	3,592	Sherborne	5,874	979
Central	13,219	2,203	Blandford	5,762	960
South Coast Medical	13,454	2,242	Vale	9,583	1,597
Poole Central	17,057	2,842	Cranbourne	8,023	1,337
Poole North	13,928	2,321	Wimborne	9,868	1,664
Bournemouth East	13,480	2,246	Mid Dorset	11,629	1,938
Shore Medical	13,997	2,332	W&P	17,478	2,913
Christchurch	10,633	1,772	Purbeck	7,024	1,170
Poole Bay	3,533	588	Jurassic	7,662	1,277
	120,856	20,138		82,903	13,835



#### PCN population of 0–25-year-old young people 1 in 6 with MH need and 3.63% recorded on PCN QOF

BCP PCNs			Dorset PCNs		
PCN	1 in 6 MH Need	QOF	PCN	1 in 6 MH Need	QOF
North Bournemouth	3,592	130	Sherborne	979	35
Central	2,203	79	Blandford	960	34
South Coast Medical	2,242	81	Vale	1,597	58
Poole Central	2,842	103	Cranbourne	1,337	48
Poole North	2,321	84	Wimborne	1,664	60
Bournemouth East	2,246	82	Mid Dorset	1,938	70
Shore Medical	2,332	84	W&P	2,913	106
Christchurch	1,772	64	Purbeck	1,170	42
Poole Bay	588	21	Jurassic	1,277	46
	20,138	728		13,835	499

#### **Timeframes for next steps**



Develop the early help offer	<ul> <li>Schools, expand MHSTs, increase support to schools that do not have MHSTs</li> <li>MHST Wave 11 and 12 roll out</li> <li>Primary care networks – Active Monitoring or Social Prescribing</li> <li>Crisis cafés in two locations</li> </ul>
Develop multi-disciplinary hub/s	<ul> <li>Model the requirements with the local authorities for a multidisciplinary hubs BCP and Dorset including "navigator" type roles</li> <li>Agree levels of integration in the settings in each place</li> <li>Model workforce needed to ensure MH provision in the family hubs and or neighbourhood teams.</li> </ul>
Redesign the specialist NHS provision	<ul> <li>Align CYP MH with the emerging Dorset and BCP Neighbourhood community model and family hubs</li> <li>Parity of esteem on the ground with multidisciplinary teams around the family</li> <li>Aligned with ICP and Place strategies putting MH and CYP at the top of the priorities</li> </ul>

#### Stage 4 develop residential tier 3.5 - Operational 2025 if ICS approves

- Identify capital funding
- Location
- Design model
- Implement



